

**Roger Williams University
University Life Committee
Meetings October 20, 2017**

Attendance:

| | | |
|---|---|---------------------------------|
| X | Roberts, Joseph (Senator, FCAS-SS, Chair) | Matos, Gerald |
| | Duffy, Elizabeth (SAAHP) | No Representative (FCAS-MNS) |
| X | Fagan, Christine (DAS) | Tsankova, Jenny (SED) |
| | Hollingsworth, Tony (FCAS-HPA) | X Yonan, Scott J (Student Life) |
| X | Jeznach, Lillian (SECCM) | No Representative (SJS) |
| X | King, John J (Student Life) | X Ford, Daryl (IT — Guest) |

NOTE: X: Present/ O: Online

New Business

Construction/Building Planning Process on campus

Begin to think about the long-term planning process and the strategic plan. ULC will try to have someone attend the open forum on the construction/planning of the Engineering Building.

IT support for night classes and other IT issues

Funnel issues of concern from university community to IT. Issues of concern initially include rCloud (speed and reliability), enhanced wireless capability, bringing EDUROAM to RWU campus, availability of software or other technology. Members of ULC will be looking for their communities to provide guidance about the issues that should be brought forth..

Specifically regarding the IT support for classrooms in the evening, Daryl reported that:

- Media Tech desk: open from 7:30am-2:00am (Mon-Thurs); 7:30am-6:00pm (Fri); 10:00am-10:00pm (Sat); and 10:00am-2:00am (Sun)
- Classroom support: Open 7:30am-9:00pm (Mon-Fri)

Daryl also reported that there is ongoing work to improve rCloud including having a support person specifically available for rCloud issues

Mobile Application Management

Remove RWU data from specific programs (Outlook) — see attached. Discussed concerns about privacy, security, and use. Is MAM the best approach? Would changing the acceptable use policy making wiping the phone a requirement be a better solution (as many other institutions have done)? Many faculty have expressed concerns about why this particular approach is necessary or even ideal. Some of the concerns include:

1. Those who use non-MS products (for a number of reasons) would then be forced to do so.
2. If forced to install more university security “crap” on my mobile devices, people expressed the intent to only use the University computer for email. This will make faculty far less available for students. Would statements such as the following

become the norm on syllabi? "I will get back to my students within 24 hours, 72 hours on weekends, holidays not at all." This is especially problematic for faculty who have opted for a desktop computer.

3. Why should a faculty member give away space on a phone they pay for (both hardware and service)?
4. Who decided this, and with what faculty input?

Daryl wants to know how to get ULC support within the faculty senate.